**KEY:**

Design/Write/Build timing: March 15 | March 31 | April and possibly beyond

<project management notes>

1. Home <Content & Build timing TBD>
2. Fundamental Concepts
   1. Concepts Overview <Content & Build timing TBD>
   2. Underlying Principles
   3. Other Subsections (???)
3. User Experience Process
   1. Process Overview <Design, Content & Build timing TBD>
   2. Plan <Build timing TBD>
   3. Understand <Build timing TBD>
   4. Specify
   5. Produce
   6. Evaluate <Build timing TBD>
   7. Monitor
   8. VA Clinical Processes <Build timing TBD>
4. Methods
   1. Methods Overview
   2. Methods Subsection 1 (???)
      1. Moderated Usability Testing
         1. Formative Usability Testing
         2. Summative Usability Testing
      2. Card Sorting
      3. User Interviews
      4. Heuristic Evaluation <refinements based on other Methods’ content>
      5. Applied Cognitive Task Analysis
      6. Other Methods <particularly ones for Plan & Monitor Process Phases coming from VACI Toolkit>
   3. Methods Subsection N (???)
5. Resources
   1. Resource Overview <Content & Build timing March 31>
   2. Videos
   3. Personas <Content & Build timing March 31>
   4. Tools
   5. Case Studies
   6. Checklists (???)
   7. Artifacts (???)
   8. Toolkits (???)
   9. Playbooks (???)
   10. Other (???)
6. Global Features (presented outside the main hierarchical navigation of tabs and Left Nav, e.g., in the site footer)
   1. Glossary <Content timing March 31, Build timing TBD>
   2. Help
   3. Search
   4. Feedback
   5. Participate
   6. Contact Us